**Goal**: To prevent emotional and social isolation

**Compassionate Caregiving Visitation**

* Occurs at all times, notwithstanding general visitation restrictions
* Provided in anticipation of the end of the resident’s life or in the instance of significant mental, physical, or social decline or crisis.

**Personal Caregiving and Compassionate Caregiving Visitation**

* **Personal Caregiving Visitor**: a family member, close friend, or legal guardian of a resident designated by such resident, or such resident’s lawful representative, to assist with personal caregiving or compassionate caregiving for the resident.
* Personal caregiving visitation may be subject to certain limitations
* Increased local infection rates
* Temporary inadequate staff capacity
* Acute emergency situation (e.g., loss of an essential service)
* Personal caregiver poses a threat to the safety and well-being of the resident or any resident or personnel in the facility.
* Resident and/or designated healthcare representative to elect individuals to provide personal caregiving and/or compassionate caregiving visits – no more than 2 visitors)
* Can have no more than 2 visitors at a time
* Facility to determine frequency and duration of visits
* If there’s a roommate, coordinate visits so each resident has adequate privacy and space to receive care
* Health and temperature screening to be done before entering beyond lobby area
* Infection control protocols to be followed (PPE as necessary, maintaining social distancing except when providing personal care)
* Facility reserves the right to temporarily suspend, limit, or prohibit personal caregiving visitors to protect the health, safety, and welfare of residents in certain situations (refer to P & P)
* The facility has the right to refuse access to or remove from the premises any personal and/or compassionate caregiving visitor who is causing or reasonably likely to cause physical injury to any facility resident or personnel.

**REFERENCE**:

NYSDOH (6/1/2021). Personal Caregiving and Compassionate Caregiving Visitors in Nursing Homes and Adult Care Facilities. <https://regs.health.ny.gov/sites/default/files/pdf/emergency_regulations/Personal%20Caregiving%20and%20Compassionate%20Caregiving%20Visitors%20in%20Nursing%20Homes%20and%20Adult%20Care%20Facilities.pdf>